

Water service call procedure at 240040 Frontier Place

Bay 7 see & hear the alarm

Bay 7 determine which service is needed

... and silence the audible alarm

Bay 7 clicks a button to send sms for either "Fresh Water" or "Black Water"

"Report Water Alarm" button on www.frontierplace.ca

SMS to appropriate service company

SMS text is recieved by stakeholders

Matthew (bay 10)

Shannon's water Services (Fresh water)

CAM (Bay 9)

Chris (Bay 9)

Wildrose Vacuum services (Vacuum truck - sewer)

Hans calls trucking company to verify the service is scheduled

Hans (Bay 11)

Hans click the OK button to send SMS to stake holders

Hans enter time, date, service called into a log

Truck comes

Alarm goes off