

## 240040 Frontier Place Industrial Condominium

### Automatic Gate

#### NOTE:

**Please keep this document confidential, it is only intended for owners and our property manager.**

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The gate has a 7-day timer. This means if the first person in the morning enters their access code from the outside keyboard (or using a phone app), the gate will stay open between 7AM and 6PM, after which it closes automatically.

This is true for the 5 normal business days, Monday to Friday.

If using the keypad or phone app to open the gate outside this time frame or on weekends, the gate will **ALWAYS** close after 80 seconds.

To get back out you would use the wireless keypad on the inside (mounted on a post at the left side as you leave) or the MyQ app on your phone.

#### LiftMaster phone app (MyQ)


Chamberlain Liftmaster (the maker of the automatic gate operator) have developed a pretty nifty app for opening & closing gates.

Your phone **WILL** need internet access!

You can use the apps to open the gate from anywhere in the world. You can also see the state of the gate at any time.

Get the appropriate App for your phone by going to your app store or Google Play and search for "Liftmaster", "Chamberlain" or "MyQ" for the app with this logo.

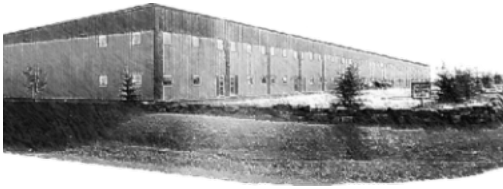


**myQ Garage & Access Control**   
Smart Garage Door Opener  
The Chamberlain Group, Inc.  
#15 in Lifestyle  
★★★★★ (1,211,111 reviews)  
Free

Once installed, run the app and login to our Frontier Gate account at MyLiftmaster using these credentials:

Login: **frontier@eureka-tech.ca**

Password: **maingate**



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By default, the apps ask for the password every time you use it, but below are some links that show how to eliminate this.

### **General App help (all devices)**

[http://chamberlain.custhelp.com/app/answers/detail/a\\_id/3363/related/1](http://chamberlain.custhelp.com/app/answers/detail/a_id/3363/related/1)

### ***Android help***

[http://chamberlain.custhelp.com/app/answers/detail/a\\_id/3177](http://chamberlain.custhelp.com/app/answers/detail/a_id/3177)

### ***Iphone help***

[http://chamberlain.custhelp.com/app/answers/detail/a\\_id/3178](http://chamberlain.custhelp.com/app/answers/detail/a_id/3178)

### ***Blackberry help***

[http://chamberlain.custhelp.com/app/answers/detail/a\\_id/3179](http://chamberlain.custhelp.com/app/answers/detail/a_id/3179)

### **Other gate details.**

- The outside keypad is wired into the motor drive box while the inside keypad (used to get out) is wireless.
- Each owner now has their own 4-digit gate entry code (as of June 2023).
- The wireless internet gateway for the gate to phone apps is located high up in bay 8, so as long as their internet is working, the phone app will open the gate.

If you have any concerns or need help opening the gate, contact Hans on m. 403 837-7188

Thank you, Hans (Bay 11)